



Cloud Security Operations

CCSP Series - Chapter # 5a

An abstract, colorful graphic on the left side of the slide. It features a central circular element with a dark blue center and a lighter blue ring, surrounded by various geometric shapes like squares, circles, and triangles in shades of orange, yellow, red, and purple. The overall style is modern and digital.

Introduction to Cloud Security Operations

- Cloud security operations combine traditional IT practices and new methods.
- Focused on mitigating and monitoring risks in cloud environments.
- **Involves two primary roles:** Cloud Service Provider (CSP) and Cloud Consumer.
- Emphasizes on shared responsibilities and well-documented agreements.

Building and Implementing Infrastructure

Many cloud operational security aspects managed by the CSP.

Critical for consumers to oversee CSP's third-party risk management.

Emphasizes on isolation controls, capacity, redundancy, and resiliency.

Importance of provider and consumer roles in secure cloud operations.

Hardware-Specific Configurations

- 1** In public clouds, CSP manages hardware; consumers manage in private/community clouds.
- 2** Secure hardware configurations are vital for trusted operations.
- 3** Familiarity with hardware security technologies like TPM and HSM is essential.
- 4** Virtual TPMs and HSMs adapt to cloud environments, offering options from virtual to physical integration.

Trusted Platform Module (TPM) Details

- TPM is a dedicated module for cryptographic functions in computing systems.
- Supports cryptographic services and secure storage of sensitive data.
- Plays a role in enabling system trust through specialized security functions.

Hardware Security Module (HSM) Overview

HSMs support cryptographic functions as a dedicated module.

Versatile deployment with stand-alone or virtual offerings.

Critical for secure storage of cryptographic keys and support to various security protocols.

Storage Controllers and Network Configurations

- 1** Storage controllers handle device control, data assembly, and interface provision.
- 2** Importance of access control, data encryption, and network isolation.
- 3** In public clouds, CSPs manage network hardware; consumers focus on SDN management.

Virtualization Management

- Essential for maintaining secure cloud operations.
- Best practices include redundancy, scheduled maintenance, isolated network, and robust access controls.
- Emphasizes configuration management and continuous monitoring.



Virtual Hardware Configuration Requirements

Importance of hypervisor-enforced segregation for VM security.

Configurations should ensure minimum functionality and adhere to strict access control.

Addresses the nuances of configuring virtual hardware in a multi-tenant environment.

Infrastructure as Code and Autoscaling

- 1** Infrastructure as code simplifies environment setup and configurations.
- 2** Autoscaling and Serverless computing support demand-based resource management.
- 3** Offers Consumers cost-effective options for managing resource utilization.



Tools for Virtual OS Management

- Highlights the role of virtualization toolsets for extended guest OS functionality.
- Stresses the importance of selecting appropriate tools for supporting various guest OS in the cloud.
- Consumer's responsibility to verify toolsets compatibility with the CSP.

Operate Infrastructure - Key Protocols and Access Management

Focus on safe practices for remote access and data transmission.

Overview of SSH, RDP, VNC, Secure KVM switches, and CSP-based administrative consoles.

Underlines the need for strong authentication mechanisms and rigorous access control management.

Secure Network Configuration and Protocols

- 1** Discusses VLANs, TLS, DHCP, DNSSEC, and VPN importance in secure network configuration.
- 2** Highlights the responsibility of secure traffic through encryption and robust authentication standards.
- 3** Advocates continuous adaptation to protect data and ensure network integrity.

Operating System Hardening and Baseline Configurations

- Emphasizes creating and maintaining hardened systems.
- Discusses benefits of baseline configurations and references industry standards like DISA STIGs, NIST checklists, and CIS Benchmarks.
- Outlines the necessity of keeping hardware and environmental conditions monitored to ensure system integrity.



Availability Management for Cloud Services

Explores concepts of high availability, redundancy, and resource scheduling in the cloud.

Describes the importance of ensuring the availability of clustered hosts and managing the impact of maintenance activities.

Underlines the role of Distributed Resource Scheduling (DRS) and Microsoft VMM in supporting system availability.

Manage Infrastructure and Implement Controls

- 1** Details responsibilities in access control and vulnerability management.
- 2** Stresses the importance of system monitoring for performance and health.
- 3** Covers configuration, backup, restore functions, and network security controls.
- 4** Highlights operational controls and standards for consistent IT service management.



Conclusion and Best Practices

- Recaps crucial aspects of cloud security operations for both CSPs and consumers.
- Encourages ongoing evaluations of hardware, network configurations, and security protocols.
- Advocates for maintaining up-to-date operational controls to achieve a secure and resilient cloud environment.



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